
30-Day Limited Warranty

Pastoral mattress

The Pastoral mattress is filled with organic wool batting inside a tufted organic cotton cover. The wool fiber is resilient, supportive, and promotes a cooler, drier sleep environment. The Pastoral is flexible enough to serve as a futon. Each is handmade and tufted with natural linen thread.

Savvy Rest, Inc. guarantees that your Pastoral mattress will be replaced or repaired at our option without cost to you, should it be deemed defective because of faulty workmanship or material defects within 30 days of receiving the mattress, excluding the specific limitations contained herein.

Our mattresses are designed to work on a rigid foundation or a platform bed. This warranty and other performance guarantees are based on tests conducted on “sets” that consist of our mattresses and foundations. Therefore, if inappropriate manufacturers’ foundations or any box springs are used with this mattress, such use will void this warranty and all other warranties, whether expressed or implied, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.

We may require you to provide proof of the quality of the foundation for your mattress if you make a claim under this warranty.

This warranty is valid only to the original purchaser of the product and entitles the purchaser one replacement in the event of faulty workmanship or structural defect. If identical materials are not available at the time of the product service, Savvy Rest reserves the right to substitute material of equal or greater value. In the event an item needs to be returned to Savvy Rest, that item needs to be shipped to Savvy Rest within ten (10) days of the request.

Things to consider with the purchase of a hand-made wool fiber mattress:

- Please rotate the mattress for the first 3 to 6 months of use. All natural-fiber bedding will compress with use. Even out the compression by sleeping on different parts of the bed during this period.
- Upon unpacking the Pastoral you may notice a scent/odor. This is attributed to the natural lanolin oils in wool. Airing out the mattress outdoors in sunlight will help any scent dissipate quickly.

- Handmade mattresses may vary slightly in dimensions. Our allowances are plus or minus 1” of the standard mattress dimension.
- The Pastoral mattress is generally paired with a coir Bed Rug to increase air circulation beneath it, and a Savvy Woolsy topper when a softer surface is desired.

In the event of a problem, first contact the retail store from which you purchased your mattress or mattress and foundation set. If you cannot reach this dealer or you have moved, write directly to Customer Service, Savvy Rest, 4414 Ivy Commons, Charlottesville, VA 22903 or email info@savvyrest.com. You must provide proof of purchase and a copy of the mattress law label to Savvy Rest for any warranty claim. Photos depicting the problem may also be requested.

Savvy Rest is not responsible for any damage caused to the mattress by spills, burns, accidents, growth of mold, or other acts of Nature. Savvy Rest is not responsible for claims related to wool allergy, whether known or discovered at a later date.

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.

